



LAUREN SCHIEFFER, CSP THE COLONEL'S DAUGHTER



Leading Out of Drama®

Overview

Are you tired of the **DRAMA**? Amazingly, office workers spend more than two and a half hours per week trying to resolve conflict, which translates into **\$359 billion in losses** for U.S. companies every year.

Drama diverts time, energy and money away from team goals, strategic priorities and critical activities. Easy to sense, harder to diagnose and prevent, drama is what happens when people struggle against themselves and each other, with or without awareness, to feel justified about their unhealthy behavior.

Lauren Schieffer, CSP is one of fewer than 100 professionals globally certified in the Leading Out of Drama® (LOD) system. By transforming the Drama Triangle® into a model of **Compassionate Accountability**®, LOD equips you with skills to transform the energy of conflict into meaningful contribution, every day, in every interaction, for powerful personal and professional development.

Learning Objectives

- Identify drama behaviors and how they impact strategic efforts
- Increase self-awareness and personal responsibility for stopping drama
- Understand how to enforce rules of engagement to ensure drama doesn't sabotage forward movement
- Know how to engage in positive conflict around the most important issues

Who Will Benefit from Attending

- Managers
- Supervisors
- Employees who enjoy their job, but hate the drama
- Anyone struggling with drama in their workplace

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